# Updating your Internet Browser

To ensure continued secure service to all customers, the Bill It Now platform has been configured to meet the safe browsing standards set by the <u>PCI Security Standards</u> <u>Council</u>. Below are instructions and links on how you can ensure your browser is also configured to use these important internet security standards. Please Note: as of June 2017, your browser will require the below configuration in order to access the Bill It Now platform. If you have any questions or concerns please contact our support team - <u>support@billitnow.com</u>.

The Bill It Now platform officially supports version 11 of Internet Explorer, Chrome, Firefox, and Safari. Please click below for help with installing or updating your browser on a Windows Operating system. Apple Mac users should already have the latest version of Safari installed. Please note that Safari for Windows is not supported.





### Internet Explorer

Please <u>click here</u> to go to Microsoft's Internet Explorer download page. Select your operating system from the drop down box. If you need help finding your current operating system, <u>click here</u>.

Windows 7	7 🗸
All Produc	ts
Windows \	/ista
Windows 7	7
Windows 8	3.1
Windows 1	10

The Download buttons will change to the latest version of Internet Explorer available for your operating system.

Download Internet Explorer 11 (32-bit)

Download Internet Explorer 11 (64-bit)

To find which version of Internet Explorer you should download, you need to determine if your operating system is 32-bit or 64-bit. This information is available in the *System* menu of the control panel.



To get there, click on the Start button <sup>10</sup>/<sub>20</sub> then right click on *Computer*. Click *Properties*.

Computer		
Contro	Open	
Contra	Manage	
Devices	Map network drive	
Default	Disconnect network drive	
7	Show on Desktop	
Help ar	Rename	
	Properties	

Look under the *System* section of the *System* window. You will see *System type:* which will correspond to either the 64-bit or 32-bit download buttons.

System type:	64-bit Operating System	1
Pen and Touch:	No Pen or Touch Input is a	available for t



## **Recommended Security Settings**

On Windows 7, open the Start Menu , then click on Control Panel.
Control Panel
On Windows 8, 8.1, and 10, right click on the Start Button and click <i>Control Panel</i> in the menu that appears.
Task Manager
Control Panel
File Explorer
Connet
Once in the control nanel, change the View by: setting to Category view. This is found in

Once in the control panel, change the *View by:* setting to *Category* view. This is found in the upper right area of the window.

	View by: Category ▼				
Click the Network and Internet category.					
	Network and Internet				
	View network status and tasks				
	Choose homegroup and sharing options				
Click Internet Options.					





Click on the Advanced tab of the Internet Options window.



Scroll to the bottom of the list. Uncheck *Use SSL 2.0, Use SSL 3.0,* and *Use TLS 1.0.* Make sure to check *Use TLS 1.1* and *Use TLS 1.2*. Use the below image as a guide for selecting security settings that will work with the website. Please note that other websites may require different security settings and these are provided as a best practice to counter common vulnerabilities.

	<ul> <li>Enable Integrated Windows Authentication*</li> </ul>	
	Enable native XMLHTTP support	
	✓ Enable SmartScreen Filter	
	Enable Strict P3P Validation*	
	Use SSL 2.0	
	Use SSL 3.0	
	Use TLS 1.0	
	✓ Use TLS 1.1	
	✓ Use TLS 1.2	
	More about dertificate address mismatch*	
	Warn if changing between secure and not secure mode	
	✓ Warn if POST submittal is redirected to a zone that does n	
<	>	

Click the *OK* button on the bottom of the window to close the *Internet options* window and save your settings.





# Firefox

Please <u>click here</u> to open Mozilla's download page to get the latest version of Firefox. Click the *Free Download* button to download the latest version of Firefox.

	Free Download				
When prompted click Run					
Do you want to run or save <b>Firefox</b>	Setup Sexe (239 KB) fromload-ins	staller.cdn.mozilla.net? × Save ▼ Cancel			
Click Install		~			
10	Firefox Setup	×			
<b>Firefox</b> <sup>•</sup>	Thanks for choosing Mozilla Fin designed to be different, we're	refox. We're not just different by design.			
Options		Install Cancel			



#### The installer will install Firefox



Once complete, Firefox will launch. Firefox will ask if you would like to import settings and favorites from other browsers. This is up you whether to do this or not.



#### Chrome

Please <u>click here</u> to open Google's Chrome download page. Click the blue *Download Chrome* button.

**Download Chrome** 

Read Google's terms of service and click the blue *Accept and Install* button to install Chrome.





The Chrome installer will launch. Once finished, Chrome will open.



Chrome may prompt you to import settings and favorites from other browsers. This is up you whether to do this or not.

